

applying a translation program to the communication to generate a machine translation if a translation of the communication to the second language is required by a recipient;

determining if a human translation of the communication to the second language may be required by the recipient;

applying a quotation program to the communication to generate a quotation for the human translation if a human translation of the communication to a second language may be required by the recipient; and

forwarding the communication and, if required, the machine translation and, if required, the quotation to the recipient.

AI In a further form, the method includes the steps of:

the recipient formulating a response to the communication;

identifying the response as a native language response to the foreign language communication;

if required by the sender, applying a machine translation program to the native language response to generate a foreign language response;

if a machine translation is not suitable, applying a human translation to the native language response to generate a foreign language response; and

forwarding the foreign language response to the sender.

In a further form the method includes the steps of:

the recipient formulating a response to the communication;

identifying the response as a native language response to the foreign language communication;

determining if a machine translation of the native language response to generate a foreign language response is required by the sender;

applying a machine translation program to the native language response to generate a foreign language response if required by the sender;

determining if a human translation of the native language response to generate a foreign language response may be required by the sender;

if a human translation of the native language response to generate a foreign language response may be required by the sender, applying a quotation program to the native language